

 **NITRO AI FEATURES**

*Work Better, Faster, Smarter With  
Advanced AI From Crow Canyon*



## ACCELERATE YOUR ORGANIZATION

*Better Service to End Users. Quicker Resolutions.*

### End User Self-Service with NITRO Copilot

- AI-powered Knowledge Base
- End users get answers 24x7
- Interactive GPT-style interface
- Users get immediate support
- Option to escalate to help desk as needed

### For Techs: Resolve Tickets Faster & Easier

- Ticket Summarization
- Ticket Assistance
- Auto-generate emails to end users
- Create & update KB articles
- Find similar tickets

### Accelerate Resolution with Workflows

- Sentiment Analysis
- Auto-generated responses
- Auto-categorization
- Auto-assignment
- Auto-prioritization

*Crow Canyon Software is a leading developer of AI-powered Business Process Automation solutions for Microsoft 365, Teams, and SharePoint.*

**Used by over 5,000 organizations worldwide!**

**AI Features** are available in our applications and NITRO Studio.



## APPLICATIONS

Made for M365, Teams, & SharePoint



**NITRO Studio**  
*Custom Forms & Workflows*



**NITRO Help Desk IT**  
*Manage IT Ticketing*



**NITRO Help Desk HR**  
*Manage HR Requests*



**NITRO Purchasing**  
*Purchase Requests Made Easy*

**CONTACT US TODAY!**