



Crow Canyon was founded to help organizations of all types use Microsoft and other leading technologies to drive success through efficient business process automation.



Crow Canyon Software has been providing applications, development tools, and consulting services on the Microsoft collaboration platforms for 25 years. In recent years, the company has turned its attention to developing AI-powered solutions that help organizations move into the new age of AI.

With a client base in the thousands and a robust set of applications, tools, and consulting services, Crow Canyon serves businesses and organizations with the programs and advice that increase efficiency, automate operations, improve services, and accelerate profitability.

We work together with our customers and clients to help them keep up with the rapid and ever-evolving pace of technology.

Crow Canyon has offices in the Bay Area of California, Rhode Island, and in Hyderabad, India. The company has a staff of 30 people as well as a network of consultants and partners.

All our applications are highly configurable to meet the specific needs of an organization. They can be integrated with existing systems, such as ERPs, CRMs, financial systems, inventory, and databases.

The applications can be combined, such as IT Help Desk with Asset Management, or Work Orders with Equipment Tracking. These combinations provide comprehensive capabilities that meet business needs.

Crow Canyon's applications run on Microsoft 365, Teams, as well as SharePoint on-premises.



**NITRO SERVICE DESK • NITRO HELP DESK  
ASSET MANAGEMENT • WORK ORDERS  
EQUIPMENT TRACKING • HR HELP DESK  
PURCHASING • DOCUMENT MANAGEMENT**



## NITRO COPILOT

AI PUT TO GOOD USE

NITRO Copilot uses the latest AI aligned with OpenAI's ChatGPT. With your data, our tools provide concise answers to users or employees. Streamline emails, tickets, and requests with ease.

## ASSETjourney

*In partnership with Tulich*

### SOLUTIONS FOR AGED CARE

When Australian Retirement Village and Aged Care operators approached Crow Canyon about customizing an application, ASSETjourney was developed.

Crow Canyon's ASSETjourney meets the quality standards necessary for Aged Care operators to improve operations. This includes CIPs that use the Plan-Do-Check-Act cycle.

Easily installed in your Microsoft 365 Tenant or hosted in-house, this custom solution provides:

1. **ASSET REGISTER**
2. **MAINTENANCE SCHEDULE**
3. **AUDITABLE REPORTS**
4. **CONTINUOUS IMPROVEMENT PLAN**



**SCOTT RESTIVO**  
CEO & Founder



## NITRO STUDIO

FORMS, WORKFLOWS, REPORTS, PORTALS, CHATBOTS

Crow Canyon's NITRO Studio is a powerful tool for building applications in Microsoft 365, Teams, and SharePoint. It provides a set of no-code/low-code components that allow the creation of forms, workflows, reports, portals, knowledge bases, and...

- Workflow Manager and Custom Actions builder
- Reports and Dashboards
- Use of Office 365's Modern UI
- Mobile and Responsive design elements
- Accessory components such as Print Manager, Email Manager, Conditional Formatting, and others

NITRO Studio can replace legacy form/workflow tools, such as InfoPath, SharePoint Designer, Lotus Notes, Access forms, and others. It is an economical, cost-effective alternative to high-cost SharePoint form/workflow tools.



### FEATURED APPLICATION

## NITRO HELP DESK

NITRO Help Desk is a robust, AI-enhanced ticketing and automation platform built natively on Microsoft 365, Teams, and SharePoint. It delivers the strategic value today's organizations require without the complexity or cost of legacy solutions like ServiceNow or Freshservice.

- **Multiple ways for users to get answers.** Omni-channel support. AI-powered KB. Teams app. Single sign-on.
- **Tools for staff to deliver faster service.** Ticket automation. AI-powered responses. Service Level Agreements (SLAs).
- **Easy visibility for managers.** Real-time and historical reports. Dashboards. Trend analysis. Satisfaction surveys.

## CONTACT US TODAY!

### PHONE

(925) 478-3110

### EMAIL

sales@crowcanyon.com  
info@crowcanyon.com

### OFFICES

565 Lori Drive #71  
Benicia, CA 94510

55 Cherry Lane #2E  
Wakefield, RI 02879

### SOCIAL



[WWW.CROWCANYON.COM](http://WWW.CROWCANYON.COM)