

# Air Wisconsin Soars to New Heights of Business Process Automation by Replacing Microsoft InfoPath and SharePoint Workflows with NITRO Studio!

## The Challenge

Air Wisconsin's business processes were highly dependent on Microsoft InfoPath and other legacy systems. The company found itself in a tricky predicament when Microsoft announced the retirement of InfoPath and SharePoint Designer Workflows.

*“The pressure was mounting to replace hundreds of InfoPath Forms and SharePoint Designer Workflows because support had ended from Microsoft. I knew that a single browser update could break our current processes at any time!”*

–Lori Popoff, Systems Administrator, Information Technology

The airline's IT team searched for a modern business process automation platform that worked in a secure hybrid environment on both SharePoint 2019 and Microsoft Office 365. The team also needed to replace over 400 InfoPath Forms and workflows, so the solution had to include a powerful digital forms tool. The search criteria required the solution to be scalable, affordable, highly functional, and easy-to-use.

This search narrowed it down to two solutions, Crow Canyon's NITRO Studio and Nintex.

*“NITRO Studio was by far the easiest, most comprehensive, and affordable solution we found in our search. During the demo, trial, and implementation process, my team, including myself, fell in love with the powerful set of tools that scale to your needs and the easy learning curve. Plus, it was 10 times less expensive than Nintex, which thrilled my management team”*

–Lori Popoff, Systems Administrator, Information Technology

### CUSTOMER

Air Wisconsin Airlines

### PRODUCTS

NITRO Studio  
NITRO Secure

### PLATFORM

Microsoft 365  
& SharePoint 2019 Hybrid

### INDUSTRY

Airlines

### ORGANIZATION SIZE

1,500

### LOCATION

United States – Appleton, WI

### ABOUT THE COMPANY

Air Wisconsin Airlines flies passengers from regional airports to major hubs in the Midwest and on the East Coast. The airline helps unite the world by bringing travelers from their hometowns to hubs that are gateways to numerous destinations.

Microsoft  
InfoPath  
Retires

400+  
Forms to  
Convert

60+  
Processes to  
Automate



## The Solution

### **NITRO Studio Solves Air Wisconsin's Urgent Challenge of InfoPath Replacement**

After reviewing the specified solutions, the IT team found that Crow Canyon's NITRO Studio Forms & Workflow business process automation platform uniquely fits their needs. NITRO Studio, which is available for both SharePoint on-premises and Office 365, was easy-to-use, and affordable, and it met the requirement to replace outdated processes with modern, agile, mobile-friendly forms and workflows.

### **Business Process Automation to Drive Efficiencies and Modernization**

Once NITRO Studio was in place, the team quickly automated numerous processes with NITRO forms, workflows, and custom actions. They were able to meet their goal of using SharePoint, Microsoft Teams, and Office 365 to further operational efficiencies and streamline operations across the company.

The Air Wisconsin Team is well into completing the InfoPath Replacement Project and plans to build many other business applications with NITRO Studio furthering their digital transformation initiative. With the exceptional training and support received by Crow Canyon, the entire team at Air Wisconsin, including power users, end-users, and IT Pros, can collaborate to create no-code solutions that fit the company's specific requirements.

*“ Crow Canyon's NITRO Studio has easy-to-build workflows, modern forms, custom actions, reports, portals, and an incredible support model which has offered us a faster time to transition off InfoPath to modern and mobile forms and workflows. Furthermore, in my opinion, it's much easier to use than the Power Platform!”*

–Lori Popoff, Systems Administrator, Information Technology

## The Result

*“ Finding NITRO Studio and the awesome support received by the Crow Canyon Software Team, I once again love my job!”*

–Lori Popoff, Systems Administrator, Information Technology

