



IT ASSET MANAGEMENT FOR SHAREPOINT

Driving productivity and efficiency in the workplace for 22 years



TRACK AND MANAGE ALL YOUR IT ASSETS IN A UNIFIED SYSTEM

- Built on SharePoint platform, powered by Crow Canyon's NITRO Studio
- Real-time visibility of all types of IT equipment and software assets
- Unified asset information in a single view for planning and budgeting
- Configurable views, workspaces, dashboards and data
- Procurement and Purchasing module to track and manage asset requests
- Software License Management
- Integrates with SCCM, Lansweeper, and other network discovery tools for automatic, up-to-the-minute IT hardware and software inventory over your network
- Support and service from experts in IT operations, SharePoint platform, and Crow Canyon applications

POWERFUL FEATURES

- Detailed Asset Information
- Integrates with Help Desk
- Alerts and Notifications
- Recurring Maintenance Tasks
- Mobile Devices
- Integrates with Lansweeper, SCCM
- Link to Warranties, Manuals, Docs
- Track Software License Usage
- Reports & Dashboards
- Barcoding & QR Codes
- Purchasing Module Available
- Check-in / Check-out



BENEFITS

- Improved level of service and communication to employees
- Increased efficiency and productivity across your organization
- Better communication and coordination of service department staff
- Visibility into response times and costs for IT service requests
- Flexible: easily customized to fit your processes
- Incredible ROI: Built on Microsoft SharePoint, Crow Canyon Help Desk is quick to deploy, easy to use, and low cost. ROI is a matter of weeks.
- High User Acceptance: Because it is built upon Microsoft SharePoint, the user interface is familiar and easy to access
- Automate Service Tracking: Track and automate requests for IT services. Requests can be made via SharePoint, the web, email or phone.
- Improve Service, Lower Costs, Higher Productivity: Chaotic emails drain productivity and increase employee frustration. Eliminate manual processes. Automate request processing across your organization.
- Track all types of services: IT Support Requests, New Equipment Requests, Password Resets, On-boarding, Server Moves, Upgrades and Patches, and many more....



ACCURATE ASSET TRACKING: SAVES TIME, MONEY, AND EFFORT

Keeping IT asset records current is a challenge. But if you don't, you could be losing money, spending more than you need to, or using staff for record-keeping and research when they could be deployed more productively.

Missing inventory could be invisible for months. You could be duplicating equipment, overbuying, or spending on maintenance agreements for equipment you're not using. Repairs are more frequent than they should be because regular maintenance schedules aren't being kept. Equipment warranty, contract, lease and maintenance information isn't readily available.

CROW CANYON SOFTWARE'S APPLICATIONS FOR SHAREPOINT AND OFFICE 365

- Drive productivity and efficiency at organizations around the world.
- Make SharePoint and Office 365 into truly useful and practical tools that solve real business automation problems.
- Runs on NITRO Studio

Crow Canyon's goal is to engage users, streamline operations, and power continuous improvement with its applications, which include:

- IT Help Desk
- Asset Management
- Facilities/Work Orders
- Equipment Tracking
- Customer Service
- Employee Services
- Onboarding/User Access
- Contract Management
- Purchasing
- NITRO Studio



LET'S TALK...

Give us a call or send an email. We look forward to hearing from you!

www.crowcanyon.com | 888-706-0070 | 925-478-3110 | sales@crowcanyon.com

