



# FACT SHEET

*Driving productivity and efficiency in the workplace for 20 years*

## OVERVIEW OF CROW CANYON SOFTWARE

Founded in 1999, Crow Canyon Software has been providing robust applications, development tools, and consulting services on the Microsoft platforms for 20 years. The company boasts a global clientele in industry, government, education, and non-profits of all sizes and types.

Crow Canyon first focused on the Microsoft Exchange Server and Outlook environments, but once SharePoint rose to prominence as Microsoft's collaboration platform, around 2007, the company expanded to providing applications and business services on SharePoint. Now, with the growing use of Office 365, Crow Canyon has again kept ahead by developing applications and tools that greatly enhance the capabilities of Office 365.

With a client base in the thousands and a robust set of applications, tools, and consulting services, Crow Canyon looks ahead to further serving businesses and organizations with the programs and advice they need to drive efficiency, automate operations, improve services, and increase profitability. We work together with our customers and clients to help them keep pace with the rapid and ever-evolving pace of technology.

Crow Canyon has offices in the Bay Area of California, in Rhode Island, and in Hyderabad, India. The company has a staff of 25 people as well as a network of consultants and partners.

## COMPANY MISSION

Crow Canyon's mission is to drive productivity and efficiency at organizations around the world using modern, cutting-edge technologies, primarily in the Microsoft space.

## WHAT CROW CANYON OFFERS

SharePoint and Office 365 Applications – [www.crowcanyon.com/sharepoint-applications](http://www.crowcanyon.com/sharepoint-applications)

Crow Canyon offers a full set of applications for SharePoint and Office 365 that meet core business needs. They can be bought separately or in combinations. They are easy to install and use and have a wide-range of features.

**IT Help Desk \* Asset Management \* Customer Support \* Facilities Maintenance \* Equipment Tracking \* Contract Renewals \* HR Requests \* Work Orders \* Onboarding \* Purchasing \* Security Access \* Employee Requests \* Document Management \* Policy & Procedures**

All of these applications are highly configurable to meet the specific needs of an organization. They can be integrated with existing systems, such as ERPs, CRMs, financial systems, inventory, and databases. They can be modified to meet particular purposes. For example, the Employee Request program can be easily adapted to any business process that requires approval and tracking, such as Leave Request, Hardware Request, Job Requisition.

Often, the applications are combined, such as IT Help Desk with Asset Management, or Work Orders with Equipment Tracking. These combinations provide comprehensive capabilities that meet business needs.

Crow Canyon's programs run on SharePoint 2010, 2013, 2016, and 2016 on-premises and hybrid environments, as well as in Office 365.

## NITRO STUDIO™ – FORMS, WORKFLOWS, REPORTS, PORTALS, CHATBOTS

[www.nitro.studio](http://www.nitro.studio)

Crow Canyon's NITRO Studio is a powerful tool for building applications in SharePoint and Office 365. It provides a set of components that allow the creation of forms, workflows, reports, portals, knowledge bases, and chatbots, all with no or little coding involved. It includes:

- WYSIWIG Forms Designer that gives a wide range of latitude in how forms are presented and used by the end users and staff.
- Workflow Manager and Custom Actions builder that enable the automation and streamlining of business processes.
- Reports and Dashboards that provide immediate insight into application performance.
- Portals that allow simple, focused, and attractive interfaces for end users and customers.
- Use of Office 365's Modern UI for an improved user experience.
- Mobile and Responsive design elements that allow full participation on smartphones
- Chatbots & Services that use the latest advances in AI to improve resolution times.
- Accessory components such as Print Manager, Email Manager, Conditional Formatting, and others that further enable efficient and streamline operation of the applications.

NITRO Studio can replace legacy form/workflow tools, such as InfoPath, SharePoint Designer, Lotus Notes, Access forms, and others. It is an economical alternative to high-cost SharePoint form/workflow tools such as Nintex and K2. It has proven to be easier to use and more comprehensive than native SharePoint tools, including PowerApps and Flow. At the same time, NITRO can be used in conjunction with these other tools, if needed.

## CONSULTING SERVICES

Crow Canyon provides consulting services for SharePoint and Office 365 that are focused on defining business processes, building applications, converting legacy programs, and driving user engagement. The company does not do general SharePoint consulting (farm or tenancy architecture, migrations, and administration), but instead uses its extensive experience with application development, implementation, and usage to guide organizations to efficient, cost-effective, robust solutions that users will adopt and that will provide real, tangible benefits.

These consulting services can involve defining requirements and goals; building on our existing applications; using NITRO Studio to deliver specific applications; implementing intranets and portals; migrating legacy applications; integration with existing line-of-business databases and applications; and other similar activities.



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