

Sampling of clients who use this application:



DETOUR GOLD



J.V. Manufacturing Co., Inc.



Crow Canyon Software's Equipment Management Solution for SharePoint and Office 365 powers up your current office infrastructure, increasing efficiency, reducing financial loss, and providing real-time answers to key questions about your assets.

1. **ENSURE ACCURACY:** Make sure your inventory is always current and all assets are accounted for – especially after moves, mergers, and acquisitions.
2. **CUT COSTS:** Avoid duplication and overbuying. Get alerts immediately about maintenance needs and missing equipment.
3. **INCREASE EFFICIENCY:** Automatic alerts for maintenance. Quick access to asset data and manufacturer support.
4. **SAVE TIME:** Reduce time and effort to identify problems and resolve them. Free resources to focus on core business needs.
5. **GENERATE TASKS AUTOMATICALLY:** Based on maintenance schedules, keep equipment running in top condition.



TRACKING & MAINTAINING EQUIPMENT IS A CHALLENGE.

You could be losing money, spending more than you need to, or using staff for record-keeping and research when they could be deployed more productively.

Missing inventory could be invisible for months. You could be duplicating equipment, overbuying, or spending on maintenance agreements for equipment you're not using. Repairs are more frequent than they should be because regular maintenance schedules aren't being kept. Equipment warranty, contract, lease and maintenance information isn't readily available.



DELIVERING AN EFFICIENT SOLUTION

Built on the SharePoint platform and fully integrated with Crow Canyon Service Request, Equipment Tracking supplies real-time answers to the key questions about your assets.

- Who is using the equipment? Was regular preventative maintenance done?*
- Where is it located? What maintenance is due and at what cost?*
- What condition is it in? Is it under warranty or support contract?*
- What is the usage history? What assets need upgrading or replacement?*



Crow Canyon Software's applications for SharePoint and Office 365

- drive productivity and efficiency at organizations around the world.
- make SharePoint and Office 365 into truly useful and practical tools that solve real business automation problems.

Crow Canyon's goal is to engage users, streamline operations, and power continuous improvement with its applications, which include:

- IT Help Desk
- Asset Management
- Facilities/Work Orders
- Equipment Tracking
- Customer Service
- Employee Services
- Onboarding/User Access
- Contract Management
- Purchasing

And more!



FEATURES OF CROW CANYON'S EQUIPMENT TRACKING

- Full integration with Crow Canyon's Service Request for SharePoint, allowing multiple methods for trouble ticket entry: phone, email, webpage, other SharePoint applications, and Outlook.
- Real-time visibility of all types of equipment and assets with drill-down capabilities to show detailed information about each asset
- Fully integrated with Crow Canyon's Service Request for SharePoint
- Tracks location, owner, department, vendors, warranties
- Inventory can be imported from Excel spreadsheets, SQL, or other line of business databases.
- Cross-reference trouble tickets, manuals, warranties, and link to manufacturer service and support
- Automatic preventative maintenance alerts and notifications
- Visibility by location, department, person, category, type and age
- Cost, depreciation, and financial tracking options
- Barcoding options for checkin/checkout, auditing, inventory
- Reports and Dashboards of equipment status and maintenance needs



EQUIPMENT TRACKING & CROW CANYON SERVICE DESK

- Track issues and problems with equipment
- Speed resolution of issues and fixes
- Generate routine maintenance tasks and assign them
- Estimate then record time and cost of repairs
- Service equipment inside company or at client sites

Tracks any equipment or assets:

Machinery
Audio-Visual
Tools
Vehicles
Facilities
Supplies & Parts
<i>Just about any other asset or equipment</i>

Integrates with:

Crow Canyon's SharePoint Applications:

- IT Help Desk
- Facilities/Work Orders
- Request Manager
- Customer Support



LET'S TALK...

Give us a call or send an email.

We look forward to hearing from you!

